

Rock Doc Dentistry

Rene Herrera DDS

Confirmation & Cancellation Policy

Dr. Herrera and staff understand that your time is valuable and we hope you agree that our time is equally valuable. It is with understanding that we have implemented a 24 hour cancellation policy. If an appointment is cancelled with less than 24 hour noticed you will be subject to a cancellation fee of \$30.00 to \$75.00, based on the amount of time you have reserved. If you cancel or reschedule 3 times or more you will be subject to make a non-refundable deposit of \$50.00 to \$150.00 for any future appointments. All appointments must be confirmed either by phone, text, or email 24 hours in advance to secure your appointment.

Patient/Legal Guardian Signature: _____ **Date:** _____

Mercury Free Practice/Dental Materials

Dr. Herrera would like you to know that this is a mercury free practice. In the past common filling material was amalgam which contains mercury and is silver in color. Today in our office we use a material called composite resin. The plastic resin material bonds directly to the tooth and is much more aesthetic than silver fillings. Some insurance companies will only pay for an amalgam restoration leaving you with a slight difference in your balance.

Sign below to acknowledge that you have seen the dental materials fact sheet.

Patient/Legal Guardian Signature: _____ **Date:** _____